

## Safety Protocol Index (SPI) Project Proposal

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COVID 19: Cross-Disciplinary Perspectives on the Pandemic, Implications on Policy and  
Change

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**Overview:**

The COVID-19 Pandemic has restricted the level and type of engagement the public has been able to have with businesses. To better inform the public and create greater business transparency complying with required protocols, Los Angeles County implemented the COVID-19 Safety Compliance Certificate Program (CSCCP). The (CSCCP) operates as a self-verified voluntary program that requires employees or employers to watch a 37-minute video. Upon completion, it is a brief survey asking for name, industry, and which the participant. Upon completion, certification is emailed, and the business can claim a certificate. Certification is posted at all public entrances of businesses to inform the public.

**Purpose:**

While the COVID-19 Safety Compliance Certificate Program has had success, its impact has been limited because it is not sector-specific, nor is there a public dashboard resource. For this project, I have chosen to create a website building upon the existing model by creating a centralized dashboard indexing business certification. The indexed business will have the option to have their safety protocols monitored and evaluated for greater public insight.

**Literature Review:**

There is limited literature provided to the public on suggestions and guidance on how they should be selecting which businesses. The Center for Disease Control (CDC) shares tips and brief suggestions on what individuals should look for and ask when debating dining out or attending certain group activities. The World Health Organization (WHO) offers similar guidance but offering a more extensive Q&A section making it slightly more public-oriented. Occupational Safety and Health Administration (OSHA) focuses on the business and the employees providing guidelines and protocols that they are mandated to follow. The Los Angeles County of Public Health Department has also put out guidelines for a business to follow and resources to support the mandated safety protocols. Across agencies, both international, federal, and county, there is no public specific resource for accountability in helping people identify businesses following safety regulations.

**Theory of Change:**

If the public has access to a dashboard identifying which business has completed the COVID-19 Safety Compliance Certificate Program, people will select safer businesses incentivizing the business to obtain the certification.

**Goal:**

The public of Los Angeles County has access to an online dashboard where they are informed of businesses participating in (CSCCP) and optional third party safety verification of businesses encouraging people to seek out businesses with safety protocols.

**Preliminary Proposed Online Tool:** <https://safetyprotocoldash.wixsite.com/website>